



SOUTH BIHAR POWER DISTRIBUTION CO. LTD.

Registered Office: Vidhyut Bhawan, Bailey Road, Patna-21.

A Govt. of Bihar undertaking
(Commercial Department)

CIN No. U40109BR2012SGC018890

Letter No. 712 /
NB/Com/P&D/47/2023/

Dated- 23/6/25

To,

The Electrical Superintending Engineer,
All Electric Supply Circles-NBPDCL
All Electric Supply Circles-SBPDCL

The Electrical Executive Engineer,
All Electric Supply Divisions-NBPDCL
All Electric Supply Divisions-SBPDCL

- Sub. :- **Regarding timeline for granting new service connection in case of the Industrial category of applicants.**
- Ref. :- (i) Letter no. 691 dated 11.06.2024 jointly issued by the Commercial wing of NBPDCL & SBPDCL.
(ii) Memo. No. 1897 dated 19.05.2025 of Department of Industries regarding Minutes of Meeting dated 03.05.2025 on '**Compliance Reduction & Deregulation-Ease of doing Business**', chaired by the Chief Secretary, Govt. of Bihar.

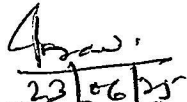
Sir,

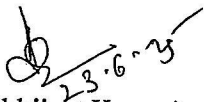
With reference to above, it is to inform that a meeting was held on 03.05.2025 regarding Compliance Reduction & Deregulation- Ease of doing Business under the chairmanship of the Chief Secretary, Govt. of Bihar in which one of the key issues for discussion was related to timeline for granting new service connection. Presently, as per the advisory issued by the Hon'ble Bihar Electricity Regulatory Commission (BERC), the effective timeline for new connection is three days in metropolitan areas, seven days in other municipal areas and fifteen days in rural areas, communicated to field offices vide letter under reference (i) (copy enclosed).

The efforts taken by Bihar Discoms regarding online submission of application for new connection, digital payment platforms for application fees, real-time application status tracking, power feasibility and sanction of power supply etc. were appreciated by the Chief Secretary, Government of Bihar. Furthermore, it was directed to reduce the timeline for releasing new service connection for Industrial category of applicants to three days in municipal (urban) areas and seven days in rural areas, as minuted in the Minutes of Meeting under reference (ii) (copy enclosed).

Hence, in light of the above instruction, it is decided that henceforth, for Low Tension Industrial category of applicants with complete application and the respective formalities fulfilled in all respects and where the required infrastructure is available (including adequate capacity of the distribution transformer), the timeline for release of new connection shall be three (03) days in municipal (urban) areas and seven (07) days in rural areas. Rest of the conditions shall be as per letter under reference (i).

Encl: As stated.


(Purushottam Prasad)
C.E.(Commercial), SBPDCL


(Abhijeet Kumar)
C.E.(Commercial), NBPDCL

South Bihar Power Distribution Co. Ltd.; Vidhyut Bhawan, Bailey Road, Patna - 21.
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(Com.) 1/2025
SUDHIR (DEO)